

# ***Appendix C***

## ***User Survey***

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In an effort to continue an environmentally friendly approach towards the development and operation of the airport for the next 20 years, the University Park Airport has elected to prepare a sustainable master plan. As a part of the sustainable master planning process, a greenhouse gas inventory will be developed for the airport and its tenants. This inventory will provide a baseline which will include elements critical for obtaining a complete picture of greenhouse gas emissions associated with the airport.

Please take a moment to complete the following survey so that an accurate measurement can be obtained about the level of greenhouse gas emissions associated with activity by the airport and its tenants. Completed surveys can be submitted by one of the following methods listed below:

**Mail:** Mead & Hunt, Inc.  
Attn: UNV Survey  
2605 Port Lansing Rd.  
Lansing, MI 48906

**Fax:** (517) 321-5932

**E-mail:** A scanned copy of the survey can be e-mailed to Zachary Puchacz at: Zachary.Puchacz@meadhunt.com

Surveys can also be completed online at: <https://www.surveymonkey.com/s/FWGL3KL>

**1. Contact Information**

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**E-mail Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**2. Employee Information**

Please share with us information about the full- and part-time employees of your business.

**Number of full-time employees:** \_\_\_\_\_

**Number of part-time employees:** \_\_\_\_\_

**What is the average round trip commute distance in miles for your employees to travel to and from the airport?** \_\_\_\_\_

**Where do a majority of the employees from your business live?** \_\_\_\_\_

**On average, how many total round trips are made during a week by employees of your business to and from the airport?** \_\_\_\_\_

**3. Energy Usage Information**

Please share with us information about energy usage for your business at the University Park Airport.

**Annual business electrical consumption (in kilowatt hours):** \_\_\_\_\_ (kWh)

**Annual business natural gas/propane consumption (in cubic feet):** \_\_\_\_\_ (cubic feet)

**PLEASE TURN PAGE TO COMPLETE SURVEY**

*University Park Airport – Sustainable Master Plan  
Business Tenant Survey  
(Continued)*

**4. On-Airport Vehicle and Equipment Usage**

Please list all vehicles and other self-powered equipment such as tugs, GPUs, baggage loaders, etc. used by your business to conduct activities at the airport. Please also share with us the number of times each week vehicles and equipment are used and the typical duration of use each time. (Note: Please indicate if your business does not use vehicles or self-powered equipment at the airport.)

Vehicle/Piece of Equipment	Times Used Each Week	Approx. Duration of Each Use

**5. Sustainability Initiatives**

Sustainability relates to the economic, environmental, community, and operational aspects of the airport. Please share with us any sustainability initiatives you would recommend that the airport investigate as part of its sustainability master plan.

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**6. Operational/Facility Needs**

Please share with us any comments about operational or facility needs at the Airport.  
(Ex: runway length, NAVAIDs, FBO services, etc.)

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Zachary.Puchacz@meadhunt.com

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Thank you for your time in helping us plan for the future of the University Park Airport!



In an effort to continue an environmentally friendly approach towards the development and operation of the airport for the next 20 years, the University Park Airport has elected to prepare a sustainable master plan. As a part of the sustainability planning process, an inventory effort is underway to gather information about the operational activities of hangar tenants. Information collected as a part of this task will be used to determine future infrastructure improvements as well as sustainability practices that can be implemented to help the airport become a more environmentally friendly business and neighbor.

Please take a moment to complete the following survey to share with us information about hangar tenant activities that take place at the University Park Airport. Completed surveys can be submitted by one of the following methods listed below:

**Mail:** Mead & Hunt, Inc.  
Attn: UNV Survey  
2605 Port Lansing Rd.  
Lansing, MI 48906

**Fax:** (517) 321-5932

**E-mail:** A scanned copy of the survey can be e-mailed to Zachary Puchacz at: Zachary.Puchacz@meadhunt.com

Surveys can also be completed online at: <https://www.surveymonkey.com/s/Q37ZR5J>

**1. Contact Information**

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**E-mail Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**2. Aircraft Information**

(Note: If more than one aircraft is based at UNV, please use an additional sheet to share with us the following information for each aircraft)

**Aircraft Type:** \_\_\_\_\_

**N-Number:** \_\_\_\_\_

**Takeoffs per month at UNV:** \_\_\_\_\_

**Future ops per month at UNV:** Less \_\_\_\_\_ Same \_\_\_\_\_ More \_\_\_\_\_

**How do you use the aircraft?** Business \_\_\_\_\_ % Pleasure \_\_\_\_\_ %

**Typical trip length from UNV:** \_\_\_\_\_

**How far do you travel from your home to access the airport?** \_\_\_\_\_ (miles)

**Please list any concessions needed to operate at UNV.**  
(Ex: reduced fuel/pax/cargo load) \_\_\_\_\_

PLEASE TURN PAGE TO COMPLETE SURVEY

University Park Airport – Sustainable Master Plan  
Hangar Tenant Survey  
(Continued)

3. Hangar Energy Usage Information

As a part of the sustainable master planning process, a greenhouse gas inventory will be developed for the airport and its tenants. This inventory will provide a baseline which will include elements critical for obtaining a complete picture of greenhouse gas emissions associated with the airport.

To accurately measure the level of emissions that are associated with the airport, information is needed about tenant energy consumption. Please share with us the following information about energy usage for the hangar that is used to store your aircraft at the University Park Airport.

Annual hangar electrical consumption (in kilowatt hours): \_\_\_\_\_ (kWh)

Annual hangar natural gas/propane consumption (in cubic feet): \_\_\_\_\_ (cubic feet)

4. Sustainability Initiatives

Sustainability relates to the economic, environmental, community, and operational aspects of the airport. Please share with us any sustainability initiatives you would recommend that the airport investigate as part of its sustainability master plan.

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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Operational/Facility Needs

Please share with us any comments about operations or facility needs at the Airport.  
(Ex: runway length, NAVAIDs, FBO services, hangars, snow removal, maintenance, etc.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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Attn: UNV Survey  
2605 Port Lansing Rd.  
Lansing, MI 48906

**Fax:** (517) 321-5632

**E-mail:** Please send a scanned copy of the survey to Zachary Puchacz at:  
Zachary.Puchacz@meadhunt.com

Surveys can also be completed online at: <https://www.surveymonkey.com/s/Q37ZR5J>

Thank you for your time in helping us plan for the future of the University Park Airport!



In an effort to continue an environmentally friendly approach towards the development and operation of the airport for the next 20 years, the University Park Airport has elected to prepare a sustainable master plan. As a part of the sustainability planning process, an inventory effort is underway to gather information about the operational activities of users of the airport. Information collected as a part of this task will be used to determine future infrastructure improvements as well as sustainability practices that can be implemented to help the airport become a more environmentally friendly business and neighbor.

Please take a moment to complete the following survey to share with us information about your use of the University Park Airport. Completed surveys can be submitted by one of the following methods listed below:

**Mail:** Mead & Hunt, Inc.  
Attn: UNV Survey  
2605 Port Lansing Rd.  
Lansing, MI 48906

**Fax:** (517) 321-5932

**E-mail:** A scanned copy of the survey can be e-mailed to Zachary Puchacz at: Zachary.Puchacz@meadhunt.com

**In-Person:** Completed surveys can be returned to the GA terminal reception desk.

**On-Line:** Surveys can also be completed online at: <https://www.surveymonkey.com/s/JGWV3XN>

**1. Contact Information**

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**E-mail Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**2. Aircraft Information**

Please share with us information about the aircraft you have flown into the University Park Airport.

**Aircraft Type:** \_\_\_\_\_

**N-Number:** \_\_\_\_\_

**Where is your aircraft based?** \_\_\_\_\_

**Takeoffs per month at UNV:** \_\_\_\_\_

**Future ops per month at UNV:**      **Less** \_\_\_\_\_      **Same** \_\_\_\_\_      **More** \_\_\_\_\_

**How do you use the aircraft?**      **Business** \_\_\_\_\_ %      **Pleasure** \_\_\_\_\_ %

**Typical trip length from UNV:** \_\_\_\_\_

**Please list any concessions needed to operate at UNV**  
(Ex: reduced fuel/pax/cargo load) \_\_\_\_\_

PLEASE TURN PAGE TO COMPLETE SURVEY







In an effort to continue an environmentally friendly approach towards the development and operation of the airport for the next 20 years, the University Park Airport has elected to prepare a sustainable master plan. As a part of the sustainability planning process, an inventory effort is underway to gather demographic information about the passengers that use the University Park Airport. Information collected as a part of this task will be used to determine future infrastructure improvements as well as sustainability practices that can be implemented to help the airport become a more environmentally friendly business and neighbor.

Please take a moment to complete the following survey to share with us information about your use of the University Park Airport. Completed surveys can be submitted by one of the following methods listed below:

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Lansing, MI 48906

**Fax:** (517) 321-5932

**E-mail:** A scanned copy of the survey can be e-mailed to Zachary Puchacz at: Zachary.Puchacz@meadhunt.com

**In Person:** Please submit completed surveys into the airport administration office

Surveys can also be completed online at: <https://www.surveymonkey.com/s/7W3S6RP>

**1. Contact Information**

**Name:** \_\_\_\_\_

**Where are you from?**

**City:** \_\_\_\_\_

**State (or country, if outside USA):** \_\_\_\_\_

**2. Flight Information**

Please provide the following information about your current or last flight from the University Park Airport:

**Date:** \_\_\_\_\_

**Airline:** \_\_\_\_\_

**Flight Number (if known):** \_\_\_\_\_

**Departure Time:** \_\_\_\_\_

**Final Destination:** \_\_\_\_\_

**Please indicate the primary reason for this flight:**    **Business** \_\_\_\_\_    **Leisure** \_\_\_\_\_

**PLEASE TURN PAGE TO COMPLETE SURVEY**

*University Park Airport – Sustainable Master Plan  
 Passenger Survey  
 (Continued)*

**3. Ground Transportation**

Please share with us information about your use of ground transportation to access the University Park Airport.

How did you access the airport? Private auto \_\_\_\_\_ Hotel shuttle \_\_\_\_\_ Taxi \_\_\_\_\_  
 Bus \_\_\_\_\_ Rental Car \_\_\_\_\_ Other \_\_\_\_\_

Did you utilize the terminal curb front? Yes \_\_\_\_\_ No \_\_\_\_\_

If you arrived by private automobile did you drive yourself and park a car at the airport or were you dropped off? Drove self \_\_\_\_\_ Dropped off \_\_\_\_\_

How far did you travel to access the airport? \_\_\_\_\_ (in miles)

How many other people in your vehicle were also departing from the airport on a flight? \_\_\_\_\_

**4. Terminal Building Facilities and Amenities**

What is your opinion of the current terminal facilities at the airport:

	Excellent	Good	Fair	Poor	No Comment
Parking	_____	_____	_____	_____	_____
Concessions	_____	_____	_____	_____	_____
Restrooms	_____	_____	_____	_____	_____
Waiting Areas	_____	_____	_____	_____	_____

**5. Comments**

Sustainability relates to the economic, environmental, community, and operational aspects of the airport. Please share with us any sustainability initiatives you would recommend that the airport investigate as part of its sustainability master plan.

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Please share with us any additional comments about terminal building facilities and amenities.

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Thank you for your time in helping us plan for the future of the University Park Airport!